



Local: 330-483-4200 Toll Free 866-483-3111
www.valleycityservices.com

Dear Customer,

Thank you for considering Valley City Services, Inc. for your carpet and upholstery cleaning needs.

Our technicians will use the utmost care in providing you with a thorough professional cleaning job. Our steam cleaning provides the latest in cleaning technology. We will only bring a cleaning wand and hose into your home. We use our own heated water for cleaning and all dirty water is returned to our truck.

We ask you to remove any small items, such as picture frames, lamps and breakables. We will carefully move all furniture (except for entertainment centers, full hutches or pianos) and replace them where they were, placing protective tabs under the legs where necessary to protect the carpet/wood from rust or wood furniture stains.

The technician will gladly explain drying time and any precautions that we may have to take after your carpet is cleaned.

Again, thank you for considering Valley City Services, Inc. with your carpet and upholstery cleaning needs. Your patronage would be appreciated. Our business is built on satisfied customers and their referrals, so your satisfaction is very important to us. Please note our 100% cleaning guarantee:

VALLEY CITY SERVICES, INC. CLEANING GUARANTEE

Our company offers a 100% guarantee of satisfactory workmanship on all our cleaning services. Our equipment is unique and our process is unsurpassable.

If your carpets are not permanently stained, faded or worn, we will make them look like new. Your carpets will appear cleaner than they have been since installation and we guarantee it. If you are not completely satisfied, we will clean it again or your entire purchase price will be promptly refunded.

We gladly accept responsibility for your furnishings while we are guests in your home. A satisfied customer is the lifeline of our business. So relax! Our responsibility is to serve you well ALWAYS!

Thank you,
Michael A. Cox
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